

**From:** Lunardi, Jeff (DMAS) <Jeff.Lunardi@dmass.virginia.gov>  
**Sent:** Wednesday, August 28, 2024 9:36 AM  
**To:** Marx, Kitty (CMS/CMCS) <kitty.marx@cms.hhs.gov>; Roberts, Cheryl (DMAS) <Cheryl.Roberts@dmass.virginia.gov>  
**Cc:** Hughes, Ruth (CMS/CMCS) <Ruth.Hughes@cms.hhs.gov>; Smith, Falecia (CMS/CMCS) <Falecia.Smith@cms.hhs.gov>; Grano, Nancy (CMS/CMCS) <Nancy.Grano@cms.hhs.gov>; Kosherzenko, Margaret (CMS/CMCS) <Margaret.Kosherzenko@cms.hhs.gov>; Terwilliger, Lane (CMS/CMCS) <Lane.Terwilliger@cms.hhs.gov>  
**Subject:** RE: Technical Assistance for Virginia DMAS - Reimbursement to Tribal facilities for personal care

Hi Kitty,

We have not taken that step, as we wanted to wait and confirm with CMS what the correct interpretation is on the personal care issue. Additionally, we have developed a plan to transition the members receiving services to ensure continuity of care if we do have to put a hold on these services, as we want to ensure Members aren't adversely impacted. We have communicated with the tribes about this as a planning step, but have not stopped billing at this time.

Jeff

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**From:** Marx, Kitty (CMS/CMCS) <kitty.marx@cms.hhs.gov>  
**Sent:** Tuesday, August 27, 2024 4:07 PM  
**To:** Roberts, Cheryl (DMAS) <Cheryl.Roberts@dmass.virginia.gov>; Lunardi, Jeff (DMAS) <jeff.lunardi@dmass.virginia.gov>  
**Cc:** Hughes, Ruth (CMS/CMCS) <Ruth.Hughes@cms.hhs.gov>; Smith, Falecia (CMS/CMCS) <Falecia.Smith@cms.hhs.gov>; Grano, Nancy (CMS/CMCS) <Nancy.Grano@cms.hhs.gov>; Kosherzenko, Margaret (CMS/CMCS) <Margaret.Kosherzenko@cms.hhs.gov>; Terwilliger, Lane (CMS/CMCS) <Lane.Terwilliger@cms.hhs.gov>  
**Subject:** RE: Technical Assistance for Virginia DMAS - Reimbursement to Tribal facilities for personal care

Hi Cheryl and Jeff – thanks for your assistance in addressing these issues for the tribal programs. Has the state advised the tribal programs to hold personal services care service claims/billing until we resolve these issues or is the state holding the claims?

Kitty

Kitty Marx, Director  
Division of Tribal Affairs  
CAHPG/CMCS/CMS  
443-388-2913 (cell)



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**From:** Roberts, Cheryl (DMAS) <Cheryl.Roberts@dmass.virginia.gov>  
**Sent:** Tuesday, August 27, 2024 3:36 PM  
**To:** Grano, Nancy (CMS/CMCS) <Nancy.Grano@cms.hhs.gov>; Smith, Falecia (CMS/CMCS) <Falecia.Smith@cms.hhs.gov>; Marx, Kitty (CMS/CMCS) <kitty.marx@cms.hhs.gov>; Karol, Susan (CMS/CMCS) <Susan.Karol@cms.hhs.gov>; Terwilliger, Lane (CMS/CMCS) <Lane.Terwilliger@cms.hhs.gov>; Ryan Pedersen, Rachel (CMS/CMCS) <rachel.ryanpedersen@cms.hhs.gov>; Kosherzenko, Margaret (CMS/CMCS) <Margaret.Kosherzenko@cms.hhs.gov>; Reap, Ellen (CMS/CMCS) <Ellen.Reap@cms.hhs.gov>; Martinez, Rhonda (CMS/CMCS) <rhonda.martinez@cms.hhs.gov>; Smith, Brandon (CMS/CMCS) <Brandon.Smith@cms.hhs.gov>; Cantwell, Kenya (CMS/CMCS) <Kenya.Cantwell@cms.hhs.gov>; Nehrt-Flores, Becca (CMS/CMCS) <rebecca.nehrtflores@cms.hhs.gov>; Mcknight, Nicole (CMS/CMCS) <Nicole.McKnight@cms.hhs.gov>; Robinson Ross, Alice (CMS/CMCS) <Alice.RobinsonRoss@cms.hhs.gov>; Shannahan, Ryan (CMS/CMCS) <Ryan.Shannahan@cms.hhs.gov>; bennett, jerica (CMS/CMCS) <Jerica.Bennett@cms.hhs.gov>; Verma, Rajender (CMS/CMCS) <Rajender.Verma@cms.hhs.gov>; Solomon, Alma (CMS/CMCS) <Alma.Solomon@cms.hhs.gov>; Gaskins, Sheri (CMS/CMCS) <Sheri.Gaskins@cms.hhs.gov>; Lunardi, Jeff (DMAS) <Jeff.Lunardi@dmass.virginia.gov>; Prehmus, Barbara (CMS/CMCS) <Barbara.Prehmus@cms.hhs.gov>  
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**Subject:** RE: Technical Assistance for Virginia DMAS - Reimbursement to Tribal facilities for personal care

Nancy and CMS team .

We are grateful and appreciative of the call this morning . We look forward to our next call  
Thank you Cheryl and DMAS team

**Cheryl J. Roberts, J.D.**

*Agency Director*

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**From:** Grano, Nancy (CMS/CMCS) <Nancy.Grano@cms.hhs.gov>

**Sent:** Tuesday, August 27, 2024 3:29 PM

**To:** Smith, Falecia (CMS/CMCS) <Falecia.Smith@cms.hhs.gov>; Marx, Kitty (CMS/CMCS) <kitty.marx@cms.hhs.gov>; Karol, Susan (CMS/CMCS) <Susan.Karol@cms.hhs.gov>; Terwilliger, Lane (CMS/CMCS) <Lane.Terwilliger@cms.hhs.gov>; Ryan Pedersen, Rachel (CMS/CMCS) <rachel.ryanpedersen@cms.hhs.gov>; Koshherzenko, Margaret (CMS/CMCS) <Margaret.Koshherzenko@cms.hhs.gov>; Reap, Ellen (CMS/CMCS) <Ellen.Reap@cms.hhs.gov>; Martinez, Rhonda (CMS/CMCS) <rhonda.martinez@cms.hhs.gov>; Smith, Brandon (CMS/CMCS) <Brandon.Smith@cms.hhs.gov>; Cantwell, Kenya (CMS/CMCS) <Kenya.Cantwell@cms.hhs.gov>; Nehrt-Flores, Becca (CMS/CMCS) <rebecca.nehrtflores@cms.hhs.gov>; Mcknight, Nicole (CMS/CMCS) <Nicole.McKnight@cms.hhs.gov>; Robinson Ross, Alice (CMS/CMCS) <Alice.RobinsonRoss@cms.hhs.gov>; Shannahan, Ryan (CMS/CMCS) <Ryan.Shannahan@cms.hhs.gov>; bennett, jerica (CMS/CMCS) <Jerica.Bennett@cms.hhs.gov>; Verma, Rajender (CMS/CMCS) <Rajender.Verma@cms.hhs.gov>; Solomon, Alma (CMS/CMCS) <Alma.Solomon@cms.hhs.gov>; Gaskins, Sheri (CMS/CMCS) <Sheri.Gaskins@cms.hhs.gov>; Lunardi, Jeff (DMAS) <Jeff.Lunardi@dmass.virginia.gov>; Prehmus, Barbara (CMS/CMCS) <Barbara.Prehmus@cms.hhs.gov>

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Thank you for joining us for this morning's technical assistance call. We will follow up with you to schedule another call, and we appreciate the information and clarification you provided. We have included links to the managed care resource materials that Kitty Marx referenced during the call, and we hope that they are helpful.

Link to the Tribal Protections Medicaid/CHIP Managed Care Oversight Toolkit:

<https://www.medicaid.gov/medicaid/managed-care/downloads/trbl-protcns-medcd-chip-mngd-care-ovrsght-tolkt.pdf>

Link to All Tribes Calls and webinars - December 6, 2023, Slide Deck and Recording links are included -

<https://www.cms.gov/training-education/partner-outreach-resources/american-indian-alaska-native/all-tribes-calls-webinars>

Please let us know if you have questions. We look forward to speaking with you again soon.

Please consider the environment before printing this e-mail.

*Nancy Grano, Health Insurance Specialist*

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Find Additional Information at:

<https://www.cms.gov/Outreach-and-Education/American-Indian-Alaska-Native/AIAN>