



Jessie Barrington <jessie@culturalheritagepartners.com>

Re: PERM IDs VAM2504F053 and VAM2504F027

Lance Johnson <lance.johnson@nansemond.gov>

Tue, Apr 1, 2025 at 1:12 PM

To: Dyanne Gordon <Dyanne.Gordon@dmass.virginia.gov>, Williams Suzzi <s.williams@fishingpointnc.com>

Cc: jessie@culturalheritagepartners.com

Dyanne,

It's been over a month you first sent the email about the underpaid claims and my response to your email, we have still not heard back from you. Can you please let us know what we need to do to be paid properly? Also please tells us if there has been other claims that have been underpaid.

Sent from my iPhone

On Mar 21, 2025, at 10:19 AM, Lance Johnson <lance.johnson@nansemond.gov> wrote:

Dianne,

We need a response on the underpayment. Also there were more audited claims and we would like to know if there are underpayments on the other audited claims.

Sent from my iPhone

On Mar 13, 2025, at 2:39 PM, Lance Johnson <lance.johnson@nansemond.gov> wrote:

Following up on the underpayment.

Sent from my iPhone

On Mar 10, 2025, at 1:37 PM, Lance Johnson
<lance.johnson@nansemond.gov> wrote:

Dyanne,

Can you please let us know on the underpayment to Fishing Point and what we need to do to be paid correctly?

Sent from my iPhone

On Mar 4, 2025, at 7:01 PM, Lance Johnson
<lance.johnson@nansemond.gov> wrote:

Dyanne,

Just following up on my last email.

On Mon, Mar 3, 2025 at 9:08 AM Lance Johnson
<lance.johnson@nansemond.gov> wrote:

Dyanne,

Nansemond Indian Nation et al., Exhibit 61, page 1 of 3

Thank you for bringing this to my attention. Upon review, I agree with CMS's assessment that the referenced claims were underpaid based on the State plan.

I have included Suzzi Williams on this email, as she has a deeper understanding of these specific claims. To move forward, I would like to know the process for receiving the correct payment for these claims and the expected timeframe for processing.

Additionally, while investigating this issue, we have discovered potential underpayments on approximately 95% of our claims for these services, again based on the State plan. We are prepared to reprocess these claims for accurate payment. However, if there is a more efficient method for DMAS to ensure we receive the correct reimbursement, please let us know.

Sincerely,
Lance Johnson

On Fri, Feb 28, 2025 at 12:09 PM Gordon, Dyanne (DMAS) <Dyanne.Gordon@dmass.virginia.gov> wrote:

Hello,

The Federal Centers for Medicare and Medicaid Services has asked for assistance from DMAS related to the above referenced PERM audit.

According to the information from CMS the documentation submitted by your agency indicates an underpayment of 5 units on claim 2024089700174105 and an underpayment of 6 units with claim 2024089700017007.

Could you please review the claims and documentation, then comment back to me on whether you agree an underpayment has occurred?

Thank you,
Dyanne

Dyanne Gordon
Contract Monitoring Manager
Office of Community Living
Department of Medical Assistance Services
dyanne.gordon@dmass.virginia.gov
804-573-8569

Work Schedule: Monday-Wednesday and Friday 7:30-4:30, Thursday 7-3:30
Telework: Wednesday and Thursday
www.dmass.virginia.gov

<Outlook-3kjmrlm5.png>

||